

RZWAN RAMAZAN

IT Technician • AI Specialist — Web & App Development • Branch Manager — BR Simo Agency (Erbil)

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PROFILE

Dedicated IT professional with 8+ years of experience spanning Technical Support, Network/Server Administration, Web Development, and Digital Marketing. Bachelor of Information Technology (Akre Technical Informatic College, 2024) and Diploma (2020). Currently Branch Manager at BR Simo Agency — Erbil, leading operations, client growth, and digital strategy after progressing from IT Support. Strong expertise in AI for building modern Websites & Applications, along with proven skills in Nginx / VPS / CloudPanel hosting, PHP/MySQL development, AI & automation, and creative tech including Snapchat Lens Network (AR Lens) creation.

EXPERIENCE

Branch Manager — BR Simo Agency, Erbil

2023 — Present

- Manage Erbil branch operations, team coordination, and client portfolio (social media, branding, campaigns).
- Lead digital marketing & content strategy, advertising planning and scriptwriting for clients.
- Oversee hosting & web infrastructure (Nginx, VPS, CloudPanel) ensuring uptime and security.
- Promoted from IT role to management due to performance in tech + marketing delivery.

Web Development, Social Media Management & Technical Support — Freelance / Agency

2021 — Present

- Build modern websites & applications with AI-powered workflows and PHP/MySQL, focusing on UX, performance, and SEO.
- Manage hosting, domains, and deployments on VPS/CloudPanel with Nginx configurations.
- Expert in applying AI for end-to-end development — from concept and automation to deployment.

Snapchat Lens Network (SLN) — AR Lens Creator, Remote

2020 — Present

- Member of Snapchat Lens Network; design and publish AR Lenses using Lens Studio.
- Experience in Augmented Reality (AR) and applied Machine Learning for interactive effects.

Social Media Management & Technical Support

2018 — Present

- Managed social platforms for businesses, growing online presence and engagement.
- Provided technical support for digital platforms, troubleshooting and user training.

EDUCATION

2023 — 2024 **Bachelor of Information Technology** — Akre Technical Informatic College

2019 — 2020 **Diploma of Information Technology** — Akre Technical Institute

CORE SKILLS

IT & Infrastructure

Technical Support • Network / Server • Nginx • VPS • CloudPanel • Hosting • Troubleshooting

Digital Marketing & Management

Social Media Management • Content Creation • Advertising • Scriptwriting • Campaign Planning • Branch Management

AI-Powered Development

Strong AI Expertise • Website & Application Development • PHP / MySQL • HTML/CSS/JS • REST APIs • Deployments

Creative & AI Technology

Snapchat SLN — AR Lenses • AR/ML • AI Automation • SaaS Concepts

LANGUAGES

Kurdish (Sorani & Badini) Native	Arabic Very Good (understanding) Good (speaking)	English Basic
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General IT Proficiency: Data entry in any system • Proficient in all Microsoft Office programs • No difficulty adapting to any software or system — as an IT specialist, any system is manageable.

References available upon request • Updated 2026 • Erbil, Iraq